

## **Overview of how we keep our customers safe from Covid-19**

### **Third Party use**

**02/07/2020**

1. All bookings will be taken on-line or over the phone with card payment or bank transfer
2. A risk assessment must be submitted 7 days prior for safety review, and may be refused/ asked to alter as per government guidelines.
3. Designated toilet area with key access only– which all surfaces and touch points are deep cleaned before arrival, you are asked to clean as you go.
4. Third party users are asked, not to arrive earlier than the agreed time, they are asked to organise and adhere to parking rules for all guests.
5. Third parties will have sole use of the area and equipment being hired; all equipment must be sanitised before returning.
6. All staff will have temperature checks before starting work and sanitise their hands regularly.
7. Any Third-party groups that arrive on site that do not adhere to the government guidelines re- being from the same household/social bubble/ social distancing will be asked to leave.
8. All Third-party participants must have an appropriate adult supervise under 18s at all times, any disabilities that require extra help will need to provide their own carer.
9. All Staff will have Covid-19 training and carry their own PPE, they will not break the 2-meter rule unless an emergency happens, they will have a mask and gloves available at all times.